

Minimum Rate For Courier Service To Be Decided By Oct 1, Says Jailani

KUALA LUMPUR, Aug 27 (Bernama) -- The minimum rate for courier service will be decided by Oct 1, at the latest, Deputy Minister of Communication and Multimedia Datuk Jailani Johari said.

He said discussions to set the appropriate rate are in progress between the ministry and courier service providers.

"This condition has been stipulated in the latest licensing procedures to all courier companies. Only the rate has not been ascertained.

"Once the rates have been decided, all courier companies must comply with the quantum," he told Bernama after launching "Mobile Scanner ABX Express, D Smart Klik" service here Tuesday.

There are about 100 courier companies in service nationwide.

Jailani said this was the ministry's price control mechanism initiative to protect consumers and to curb unhealthy competition in the courier service industry.

He said several other initiatives are also being drawn up to make the courier service in the country more viable.

Among them are to put in place a mechanism to encourage companies to use e-dagang to export their goods and services to foreign countries using the courier service at a reasonable price, he said.

Based on the Courier Industry Development Plan 2012-2014, the country's courier service rate is expected to increase by three times, he said.

Jailani said the industry is expected to create 20,000 jobs over the next seven years.

"The other initiative is to set a skills standard for postal and courier service workers which has been agreed to by the Skills Development Department.

Under the skills standard, the workers will be placed under a certain professional level to handle delivery and packaging service efficiently and swiftly, he said.

"For instance, the workers will no longer be called as "postman or despatch riders" but as distribution managers and so on," he said. To boost consumers' confidence in the courier service, Jailani said adequate provisions have been incorporated in the Postal Services Act 2012 to ensure safety of consumers' goods.

He said the provisions are effective since April 1. Jailani said deterrent punishment would be imposed on offenders flouting the law such as damaging consumers' goods for which RM300,000 fine would be imposed and jail term.

Meanwhile, ABX Express Chief Executive Officer Mohamed Ali said D'Smart Link would help improve the service quality of track and trace, one of the compulsory requirements for every postal and courier company.

"This scanning technology will allow ABX to provide a real time track and trace service to its customers at the click of their fingers," he added.

-- BERNAMA

Sumber :

- <http://www.bernama.com.my/bernama/v7/ge/newsgeneral.php?id=973182>
- http://images.bernama.com/foto/pages/view.php?ref=293759&search=%21collection875&offset=0&order_by=resourceid&sort=DESC&archive=0&k=&go=next
- http://images.bernama.com/foto/pages/preview.php?from=search&ref=293756&ext=jpg&search=abx&offset=0&order_by=resourceid&sort=DESC&archive=0&k=